



DELCORA uses the latest technology to safeguard our community's water quality

DELCORA, the Delaware County Regional Water Quality Control Authority, is responsible for the safe collection, conveyance, and treatment of millions of gallons of wastewater every day.

A major part of this program is the operation of our 25-acre Western Regional Treatment Plant in Chester. This state-of-the-art facility uses the latest technology to remove harmful pollutants from the wastewater so that it can be safely discharged into the Delaware River. The treatment process is carefully monitored from start to finish to ensure removal of solid material, organic matter, microorganisms, and industrial wastes that are harmful to people and the environment.

Thanks to DELCORA's engineering expertise and careful management, Delaware County now enjoys a level of water quality far superior to anything that seemed possible before we began operation in the 1970's.



DELCORA is committed to a healthy, prosperous Delaware County

Protecting and improving the quality of life of our community is the basic reason for DELCORA's existence.

Because of the careful planning and hard work of the men and women associated with DELCORA, the Delaware River and its tributaries are purer and safer. Our citizens now enjoy a wide variety of recreational activities on waterways that were once unsuitable for such use. In addition, good water quality has made our area an attractive location for both new and expanding businesses.



We're proud of this accomplishment. And we look forward to helping our county continue to grow and prosper in the decades to come.



The DELCORA Mission Statement

To provide environmentally responsible and cost-effective wastewater management services to the citizens, businesses, and industries of Delaware County.

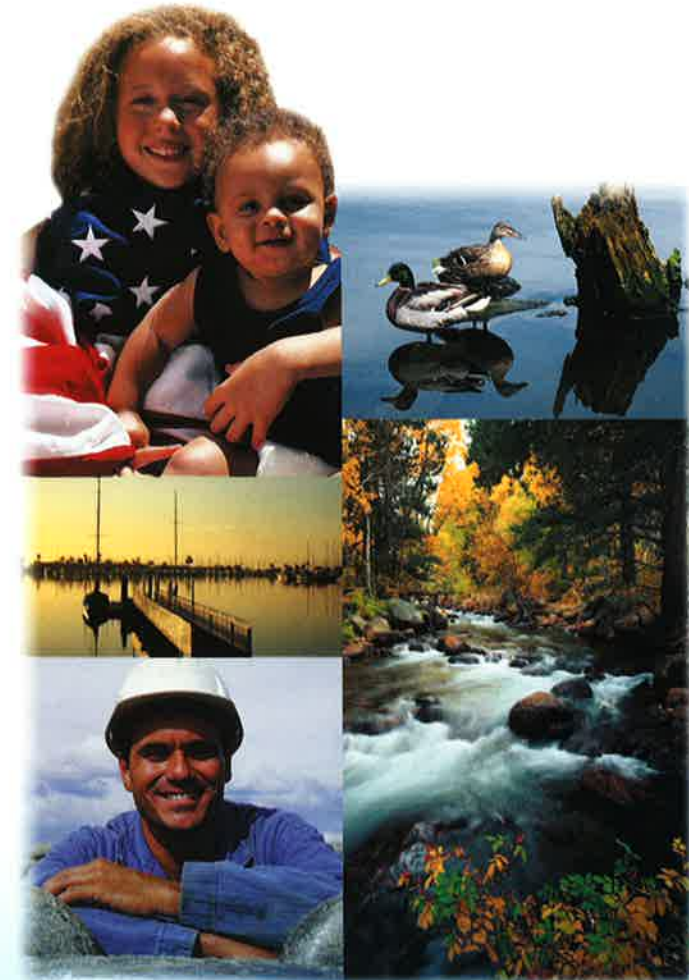


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Delaware County Regional Water Quality Control Authority



*Creating a Healthy Environment
for our Community*

"The future of Delaware County depends on reliable wastewater management"

Over 100 million gallons of wastewater are generated by Delaware County residents and businesses every day.

This wastewater must be collected, conveyed, and treated in a safe, effective way that prevents the contamination of our community's streams, rivers, and water supply. DELCORA – the Delaware County Regional Water Quality Control Authority – has been



providing a regional solution to this vital need for almost three decades. As a result of our responsible, cost-effective management, the people of our area enjoy a clean, healthy environment.

DELCORA – Committed to Serving Our Community

DELCORA has invested more than \$120 million in construction since beginning operation in the early 1970's.

Because of this carefully planned investment, we now have an extensive infrastructure throughout Delaware County. This well-maintained system enables us to meet or exceed all the water discharge quality mandates set by the Pennsylvania Department of Environmental Protection and the United States Environmental Protection Agency.

Our commitment to quality wastewater management begins with our 9-member Board of Directors appointed by the Delaware County Council. The Municipal Authority itself is operated by an Executive Director and professional staff firmly committed to efficient, business-like performance. Our workforce of approximately 110 people is drawn from the local area. These dedicated individuals are committed to the health, well-being, and prosperity of

Delaware County.

In addition to our quality wastewater management, DELCORA demonstrates good corporate citizenship by enthusiastically supporting the United Way, Widener's "Project Prepare", and the University Mentoring Program. We also offer co-ops for area college students.



Guarding Delaware County's People and Resources

Everyone associated with DELCORA recognizes the importance of good stewardship of both the environment and the economic resources of our community.

For this reason, we are proactive in utilizing the latest, most effective methods for treating wastewater and solids. We also place a major emphasis on keeping our county-wide infrastructure up-to-date and in peak operating condition. This commitment to excellence requires an annual budget of over \$29 million. Nevertheless, we expect our rates to remain stable for the foreseeable future. That's because cost containment – without sacrifice of service or water quality – is at the very foundation of DELCORA's mission.

A Proud Past and a Bright Future



Thanks to DELCORA, the Delaware River and its tributaries throughout our county are cleaner and healthier. Our families can now enjoy fishing, swimming, and other recreational activities on waterways that once were polluted and unsafe.

Best of all, the future is bright with promise. We have the capacity and commitment to effectively accommodate the wastewater demands of our area's expanding population of residents and businesses. As a result, the people of Delaware County can look confidently ahead to increased growth and prosperity.

