

DELFCORA NEWS

January 2016

COMBINED SEWER OVERFLOWS AND THE LONG TERM CONTROL PLAN

DELFCORA is in the beginning stages of the planning process for updating our Long Term Control Plan. The overall planning approach for the development of a Long Term Control Plan consists of three major steps, which include system characterization, the development and evaluation of alternatives, and the selection and implementation of the controls. DELFCORA has developed a Public Participation Plan and is in the process of implementing this public participation process that will actively involve the affected public throughout the development of the Long Term Control Plan. During the public participation process, DELFCORA staff and our Engineering and Program Management Consultant, Greeley and Hansen, will present Public Outreach Materials and receive questions and comments. There are multiple ways for the public to be involved, including at public meetings, receiving periodic updates via mailers and/or our website, and also via solicitation of public input through periodic surveys.

The main objective of the public meetings and the engagement tools that will be implemented, as noted in the Public Participation Plan, are to foster public awareness and actively facilitate public involvement by taking into consideration public input during the decision making process and selection of the final long term CSO controls.

DELFCORA will also maintain a website containing information about the Authority and the CSO system.

Residents can also report problems and/or concerns with DELFCORA through requests for information. Requests for information can be directed to the following email address: ltcpinfo@delcora.org. Comments may also be submitted through DELFCORA's Long Term Control Plan CSO website at www.delcora.org.

The comments received will be given consideration during the progress of the program and for the development and selection of the CSO controls.

DELFCORA's New Look

Over the past year DELFCORA has worked diligently in making improvements that would better assist our customers. The most noticeable improvement, you as the customer will see, is the new website upgrade. We hope that with this new upgrade it will give you as a customer more information in a timely manner as well as improve the ease of use with making online payments. The website also has many other features such as: news and events, updates on the Long-Term Control Plan, contact us, etc. Our website may look different, but you can find us at the same web address:

WWW.DELFCORA.ORG

Description and Location of Public Meetings

The public meetings will be held at the following four locations. The exact time and location of the meetings will be advertised in advance of the meetings.

Public Meeting Schedule:

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| 1. Scope & Purpose of the Study
Location: Chester City Hall
Address: 1 E. 4th Street Chester, PA 19013 | 1st Quarter of 2016 |
| 2. System Characterization
Location: Ridley Township Municipal Building
Address: 100 MacDade Boulevard Folsom, PA 19033 | 3rd Quarter of 2017 |
| 3. Development & Evaluation of Alternatives for CSO Controls
Location: Upper Darby Municipal Building
Address: 100 Garrett Road Upper Darby, PA 19082 | 4th Quarter of 2017 |
| 4. Selection & Implementation of the Long-Term Plan
Location: Aston Township Administration Building
Address: 5021 Pennell Road Aston, PA 19014 | 3rd Quarter of 2018 |

The public meeting locations will be held at different locations, as identified above, in order to maximize the likelihood of attendance for residents and stakeholders. The facilities will have ample meeting space. These locations serve a vital role in Delaware County as central meeting places and serve as gathering places for the local community, as well as the hosting of numerous public events, including public information meetings, and are all free to the public.

The first public meeting will be used to brief the public on the history, scope and purpose of the study and to obtain their general views on the study. At this meeting, a general presentation with information on DELCORA and its CSO Long Term Control Plan program will be given to the public. This meeting will provide an effective forum to obtain inputs from interested individuals and organizations.

Public meetings will be held over the course of the Long Term Control Plan development effort to actively solicit input to its updated Long Term Control Plan from stakeholders, including the public, customer communities, and the regulatory agencies.

The public will be invited to attend the public meetings through advertisements on DELCORA's Long Term Control Plan CSO website in advance.

Also, the public meeting notice will be advertised in advance of each meeting in the following local newspapers or circulations:

Chester Spirit; Delaware County Daily Times; Philadelphia Inquirer; Press Newspaper

DELCORA'S NEW SERVICE CHARGE

Effective January 1, 2016, DELCORA will charge a \$12 charge to customers for posting a 10 day delinquent notice regarding their account. The DELCORA Board of Directors approved the charge at its meeting on September 15, 2015